



日勝生
加賀屋

客房指南

ホテル情報

Hotel Information





Radium Kagaya International Hotel is a joint venture between Radium Group and the 100-year-old Japan hot spring hotel Kagaya. Located in Beitou, the most famous hot spring zone in Taiwan, it is built next to Taiwan's first hot spring hotel Ten Gu An. The hotel is located near Xinbeitou Metro Station and many well-known sightseeing spots in Taipei. Its exterior is modeled after the Japanese Sukiya style, and the hotel interiors are finely crafted with Japanese architectural techniques as a flawless presentation of the beauty of Japanese elegance.

Radium Kagaya International Hotel welcomes all travelers. The service staff have specially prepared comfortable guest rooms and delectable dining options for your stay, with the hope that travelers may enjoy our thoughtful hospitality services. For your arrival, our service staff has arranged comfortable rooms and prepared delicious meals with the hope that travelers may enjoy our careful hospitality.

To provide you with more comprehensive services, we recommend that you read this guide carefully. We invite you to share any feedback with us where we may have fallen short, and we hope to provide you with an unprecedented experience of comfort.



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Guest information guide

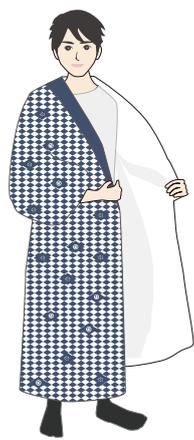
1. The comfort offered by each guest room comes from our careful daily maintenance. Therefore, check-in time shall be after 3:00 p.m. and check-out time before 11:00 a.m. For late check-outs, contact the hotel counter (ext. 8) and additional fees will be applicable depending on the occupancy of the day.
2. The welcome snacks and beverages in the minibar in the room are on us. Please help yourself!
3. Each guest will be entitled to a sumptuous Japanese style breakfast on us. Breakfast is provided from 7:00 a.m. to 10:00 a.m. Weekend peak hours begin from 8:30 a.m., so guests are advised to proceed early to enjoy the breakfast hours.
4. If you need a wake-up call, please dial 3100 on the room phone, followed by the room number and wake-up time. For example, for a wake-up call to Room 1001 at 8 a.m., dial 310010010800. To cancel, dial 0000 for the last 4 digits.
5. Except for the outdoor smoking area on the first level, smoking is strictly prohibited in the hotel and guest rooms in accordance with government regulations. Guests are kindly requested to cooperate.
6. Free Wi-Fi service is available throughout the hotel. ID: Kagaya / Password: 77338888
7. If you have plans after check-out, the counter will be happy to assist guests with luggage storage. Guests are advised to carry their valuables with them. To make an appointment for the Hotel–Beitou Metro Station shuttle service, please reserve in advance with the counter.
8. The room is equipped with a TV, standalone air-con and heat exchanger, with operation instructions in the manual. For any questions on how to operate, kindly contact the service personnel to resolve your doubts.
9. For emergency assistance, dial ext. 8 for the hotel counter immediately.

Introduction to each level and phone extensions

Floor	Facilities	Opening hours
7F-16F	Room levels	
7F	Beitou Stone Sauna	By appointment only
	Gentle reminder: Guests are entitled to discounted pricing. Dial ext. 8 to contact the counter.	
6F	Banquet	By appointment only
	Beitou Ishiura Shrine	24hr
	Jingniangyuang	24hr
	The size of a standard tea room is four and a half tatami mats. The room is decorated with an exquisite Japanese style wedding dress for viewing and photo-taking.	
5F	Private Hot Spring	Opening hours vary by season. Entry by appointment only.
	<p>Gentle reminder: the guest room is equipped with a hot spring bath. Please feel free to use it in the room with peace of mind.</p> <p>Opening Hours :</p> <p>January to March, October to December Mon-Thu 07:00-02:00, Fri-Sun 00:00-24:00.</p> <p>April to September Mon-Sun 09:00-23:30.</p>	
4F	White Sulfur Public Hot Spring	07:00 – 23:00 (Last entry at 22:00)
	<p>Gentle reminder: This level is for use of the white sulfur bath. Guests may enjoy unlimited use of the bath during the period of stay.</p> <p>Bougetsu Bath / Enzan Bath (alternating daily between men's and women's baths)</p> <p>The Bougetsu Bath is equipped with a sauna. The Enzan bath is equipped with a steam room.</p>	
	Joyou Foot Bath	07:00-23:00 (Last entry at 22:00)
	Gentle reminder: This level is for use of the white sulfur bath. Guests may enjoy unlimited use of the bath during the period of stay.	
3F	Tenshou Restaurant	<p>Breakfast buffet from 07:00-10:00(last admission at 09:00)</p> <p>Banquet lunch from 11:30-14:00 (last order at 13:00)</p> <p>Banquet dinner from 17:30-21:30 (last order at 20:00)</p>
	Gentle reminder: for breakfast hours on weekends, peak hours begin from 8:30 a.m. Guests are advised to arrive early to enjoy breakfast hours.	
2F	Lobby	Open 24 hours
	<p>Gentle reminder: the counter provides shuttle service reservation, lost and found services and foreign currency exchange. If you require any of the following paid services, kindly contact the counter by dialing 8.</p> <p>Paid services: train or plane ticket booking, airport shuttle service, taxi, photocopy and fax mailing, laundry, ironing and mending services.</p> <p>Things to note: to maintain the quality and safety of accommodation, guests may remain in the lobby up to 11:00 p.m.</p>	
	Hiyori Lounge	10:00-18:00 (Last order at 17:30)
	Provides light snacks, tea and cakes, and a variety of beverages in a relaxing atmosphere. Exquisite souvenirs are also sold here. Come visit and buy!	
	YUDUKI Bar	<p>Monday to Thursday 20:00–23:00 (Last order at 22:30)</p> <p>Friday to Sunday 20:00–24:00 (Last order at 23:30)</p>
Provides alcoholic beverages and a variety of delicacies for a quiet night's stay		
1F	Guest reception area / Parking services	Open 24 hours
	Provides 24-hour vehicle pick-up and parking services. The hotel uses a mechanical parking system. Guests are required to wait 15–30 minutes during peak period. We ask for your kind patience for the inconvenience.	

The official website or on-site announcement shall prevail (Venue reservations are welcome by phone booking)

Yukata dressing



STEP 1

First place the right placket



STEP 2

Then lay the left placket over



STEP 3

Tie up the waist band to complete
Men: knot the waist band at the side of the waist



STEP 4

Completed



STEP 1

First place the right placket



STEP 2

Then lay the left placket over



STEP 3

Tie up the waist band to complete
Women: tie the waist band into a bow beneath the chest



STEP 4

Completed

If you wish to book an appointment for a yukata dressing experience, proceed to the counter on the 2F and return the yukata at check-out.

💰 Each experience costs NT\$1,200 + 10% and will be accompanied by assistance from a service staff.

🕒 Dressing hours: 09:00–21:00

The cost for the dressing experience includes a yukata, waist band, sandals, and assistance from a service staff (1 time). To repeat the service, a service fee of NT\$200 each time is applicable.



Introduction to hot spring culture

The Beitou hot spring is located at the foot of Datun Volcano Group. It is the area with the highest density of hot springs in Taiwan. The area is rich in natural resources, providing Beitou with three different kinds of hot spring—white sulfur, green sulfur and iron sulfur. Radium Kagaya International Hotel mainly provides white sulfur springs. Guests who wish to experience the dry stone sauna are welcome to refer to the following introduction and contact the service staff for assistance.



| White Sulfur Springs |

A sulfur salt spring of low acidity, pH value falls between 3-4 with a light sulfuric smell. The spring is a pale white color and is also known as “milk bath.” White sulfur springs help to keep the skin healthy and moisturized and can relieve muscle and bone fatigue.



| Stone Sauna |

Also known as dry hot spring, the stone sauna provides the comfort of soaking in a hot spring without coming into contact with water. Originating from the Tamagawa hot springs, the stone sauna combines far infrared rays and rich negative ions with the heat of the stones to stimulate the human body to perspire. The perspiration is refreshing and non-sticky, helping the body to discharge excess water and toxins. The hotel uses Hokutolite, a rare radioactive hot spring mineral from Tamagawa hot springs. This type of stone is immersed in acidic sulfur hot springs over a long period, absorbing minerals in the water under suitably high temperature and corrosion by sulfuric acid. The body feels light and relaxed from lying and perspiring on the stone sauna.

The stone sauna is located on the seventh level of Radium Kagaya International Hotel and access is by appointment only. It costs NT\$5,600 + 10% per experience. Guests are entitled to discounted pricing. Please contact the hotel counter (ext. 8) to book.

Things to note



After washing the body, please proceed by feet first, followed by half body and then full body. The height of the water should not exceed the heart. Users should replenish moisture as necessary.



Persons suffering from chronic disease such as heart disease, lung disease, high blood pressure, diabetes and other circulatory system disorders should follow their doctor's instructions for bath use.



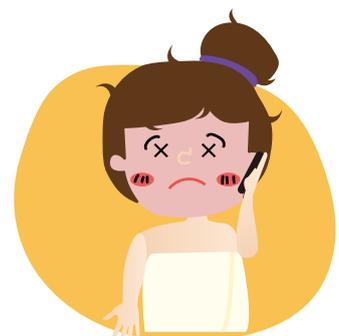
Please do not use the hot spring if under excess fatigue, drunk, on an empty stomach, too full, or during the monthly period for women.



Pregnant women, persons with disabilities, elderly and children should avoid entering the bath alone.



It is not advisable to remain in the bath for more than 15 minutes at a time and for more than 1 hour in total.



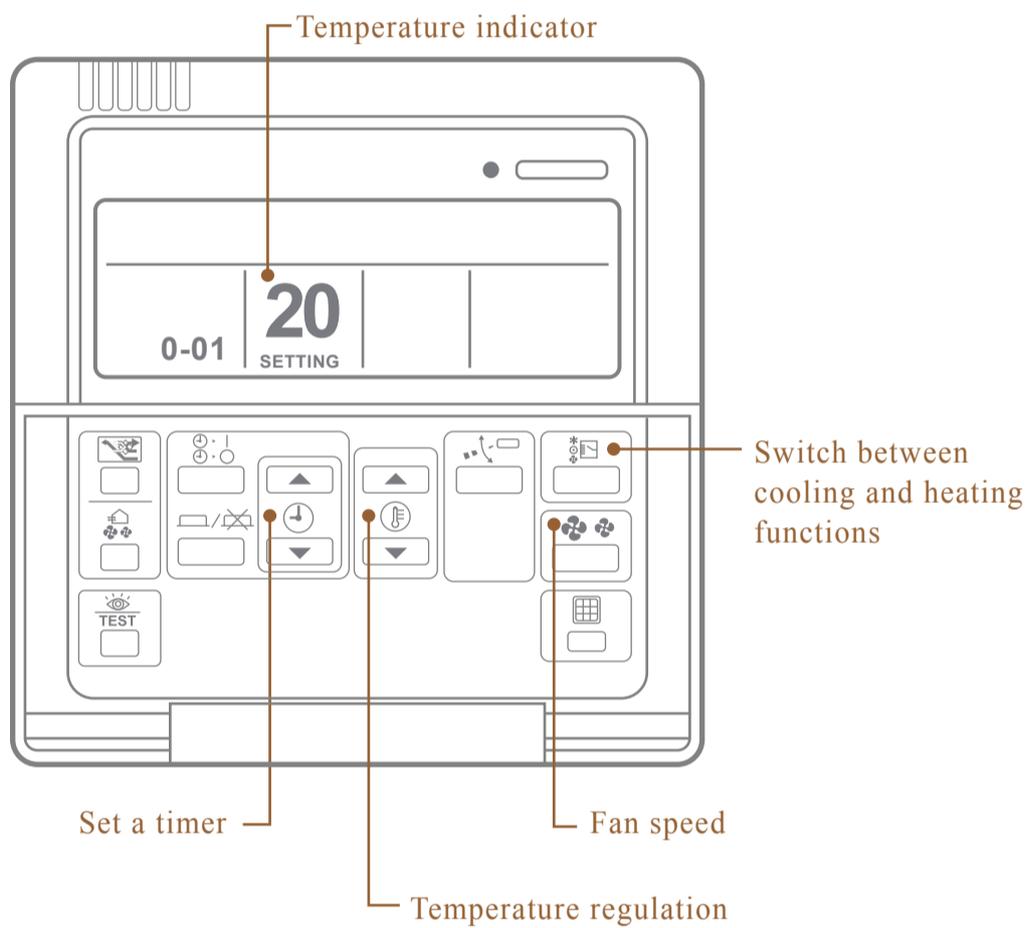
If you encounter any discomfort after entering the bath, immediately leave the bath and notify the service staff.

Guide to room facilities

TV program schedule

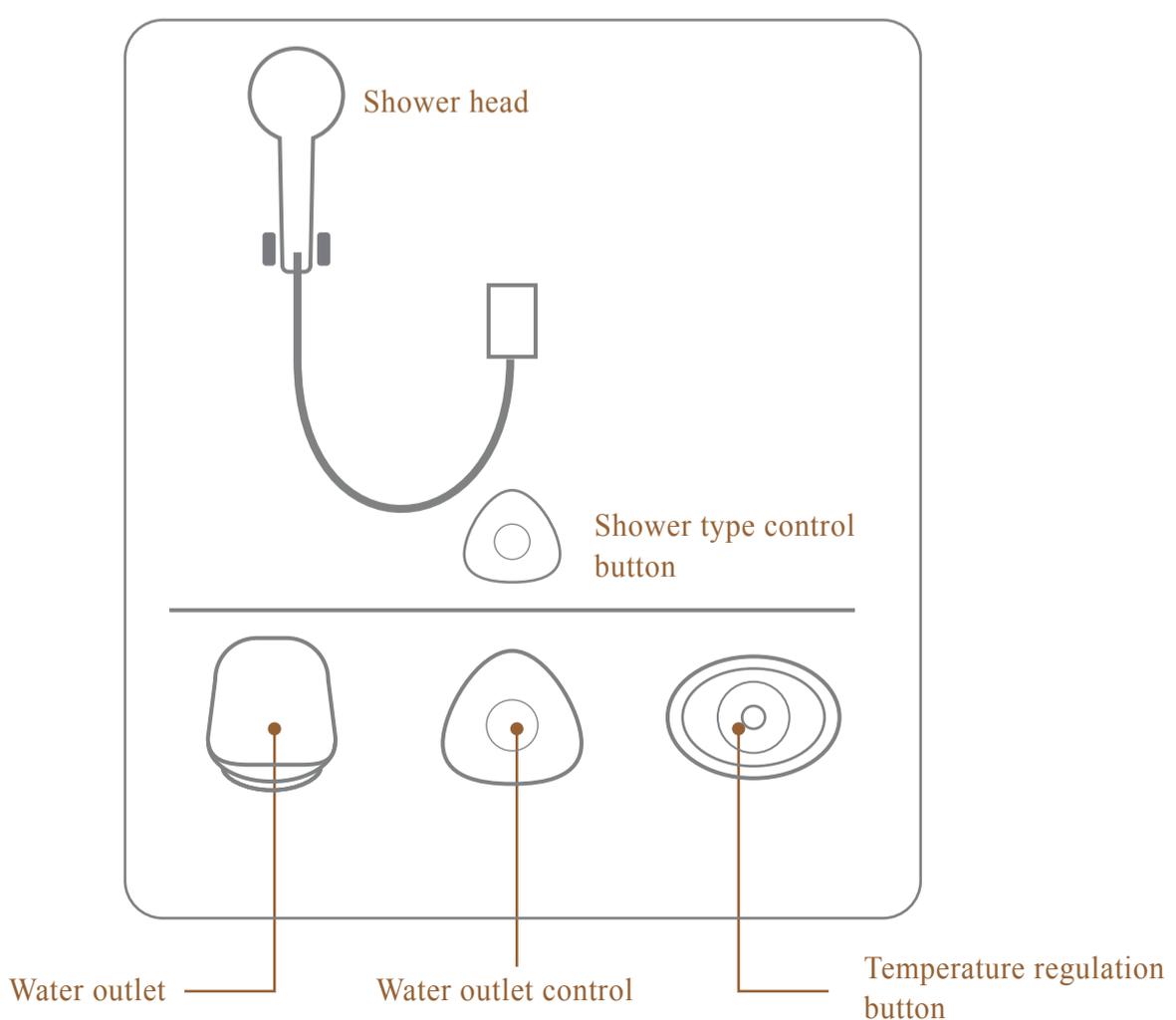
CH01	飯店頻道CH-1	INFO	CH23	中視經典台	CTV ENT
CH02	飯店頻道CH-2	INFO	CH24	緯來體育台	Videoland Sport
CH03	台視	TTV	CH25	Eleven體育2台	Eleven sport-2
CH04	中視	CTV	CH26	壹電視	NEXT TV
CH05	華視	CTS	CH27	八大戲劇台	GTV Drama
CH06	民視	FTV	CH28	三立台灣台	SET Taiwan
CH07	公視	PTV	CH29	三立都會台	SET Metropolitan
CH08	民視新聞台	FTV News	CH30	八大綜合台	GTV ENT
CH09	客家電視台	Hakka TV	CH31	緯來日本台	Videoland Japan
CH10	美國商業財經台	CNBC	CH32	NHK日本台	NHK World
CH11	東森財經台	Financial News Channel	CH33	日本衛視 BS-1	NHK BS-1
CH12	中天綜合台	CTI-VARI	CH34	日本衛視 BS-2	NHK BS-2
CH13	三立新聞台	SET News	CH35	日本衛視 BS-3	NHK BS-3
CH14	東森新聞台	ETTV News	CH36	日本衛視 BS-4	NHK BS-4
CH15	年代新聞台	ERA News	CH37	東森幼幼台	YOYO TV
CH16	HBO電影台	HBO	CH38	寵物頻道	Pet Club TV
CH17	電影台	AMC	CH39	海峽衛視	JS TV
CH18	旅遊生活	Travel & Living	CH40	湖南衛視	HUNAN TV
CH19	動物星球	Animal Planet	CH41	中國中央電視台	CCTV-4
CH20	探索頻道	Discovery	CH42	搖滾電影頻道	ROCK ACTION
CH21	探索世界頻道	Global Trekker	CH43	音樂台 CH1	Music CH1
CH22	年代MUCH台	MUCH TV	CH44	音樂台 CH2	Music CH2

Air-con use



Shower head use

The water outlet control button is fixed at the top of the wall for turning the shower on and off. 1 water outlet control button and 1 temperature control button are located beneath the shower head.



Guide to phone and photocopy services

Room to room connection	Dial the room number for level 10 and above For levels 7 to 9, dial 1 + room number
City calls	Please dial “0” followed by the phone number
Domestic long-distance calls	Please dial “0” followed by the region code + phone number Domestic calls: NT\$3 per minute
International calls	Please dial “0” + 002 + country code + region code (omit 0’s at the front of the region code) + phone number Taiwan country code: 886 Fees are chargeable by the second for direct calls and additional service fees are applicable. Cost to recipient for international calls: Service fee of NT\$105 applicable for each call Cost to recipient for domestic calls: Service fee of NT\$50 applicable for each call The following is a list of country codes and region codes. Call the hotel counter (ext. 8) for details.

China	86	Malaysia	60	Spain	34
Hong Kong	852	Thailand	66	United States	1
Macao	853	Vietnam	84	Canada	1
Japan	81	United Kingdom	44	Panama	507
South Korea	82	France	358	Australia	61
Singapore	65	Germany	49	New Zealand	64

Photocopy

Black and white	NT\$8 per page
Color	NT\$15 per page

*The above indicates the cost for an A4 single-sided page.

Fax

Domestic	NT\$20 per page
Receive	NT\$15 per page
Overseas	NT\$100 per page

*The above indicates the cost for an A4 single-sided page.



Safety notes

1. Study the emergency escape floor plan hung behind your room door carefully after check-in and learn the emergency escape route by comparing it against your room position and direction of emergency escape exit.
2. In the event of an emergency, the hotel will notify room guests via emergency announcement and alarm sounding. When this happens, please remain calm and evacuate quickly. Panic can easily lead to accidents.
3. In the event of a fire or an earthquake, do not use the lift.
4. Do not use any electrical or fire appliances to cook in your room.
5. Do not use a hair dryer outside of your bathroom to avoid tripping the electricity due to insufficient voltage.
6. Our hotel is constructed from hardware engineering, and all fire safety and earthquake safety structures are equipped with the latest safety and prevention facilities in strict accordance with various safety and prevention regulations announced by government agencies to protect the safety of the lives and property of our guests. You can trust Radium Kagaya International Hotel when it comes to safety and prevention measures.

In the event of a fire alarm sounding in your room or on your level:

1. Immediately notify the hotel counter: 8.
2. Immediately switch off the power supply and shut the door to your room. Do not use the lift. Follow the emergency exit and move along the wall in the direction of the safety ladder and escape.
3. In the event of heavy smoke, cover your mouth and nose using a wet towel and escape quickly by laying low and crawling.

In the event of an earthquake

1. Stay away from glass walls or windows.
2. Switch off the power supply and extinguish fire sources in your room.
3. Protect your head using a pillow and take refuge beneath a table or door frame. Do not try to escape outside.
4. Follow the guidance of staff to evacuate.

To comply with the latest New Disaster Prevention and Protection Act announced by the Taiwan government, smoking is strictly prohibited within hotel premises. In accordance with the Tobacco Hazards Prevention Act of the Ministry of Health and Welfare, smokers who smoke in restricted areas are subject to a fine of NT\$2,000 to NT\$10,000.

Sanitation&Safety Notice for Five-Star International Hotels

(in accordance with Taipei City Department of Health):

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1. Please keep noise at a minimum to avoid disturbing other guests.
 2. Please do not bring animals into guest rooms
 3. Please notify hotel staff prior to check-in if you have any contagious diseases.
 4. Please notify the hotel staff if you feel unwell.
 5. If the hotel can make any improvements to make your stay better, please contact the hotel staff at any time.



Room amenities pricing (NT\$)

Children's yukata (Waist band included)	\$2,500	Large bath towel	\$800
Children's sandals (Boys and girls)	\$1,200	Medium bath towel	\$200
Waist band for guest use (Men and women)	\$800	Small bath towel	\$100
Yukata for guest use (Men and women)	\$2,000	Down pillow (Hard)	\$1,200
Straw sandals for guest use (Men)	\$1,688	Down pillow (Soft)	\$1,800
Straw sandals for guest use (Women)	\$1,488	Toiletry box	\$1,500
Soap box	\$800	Large feather quilt	\$9,800
Rinsing cup	\$500	Small feather quilt	\$6,800
Lacquered box (Tissue box)	\$1,000	Yukata jacket (Men)	\$4,800
Bathroom slippers	\$360	Yukata jacket (Women)	\$4,800
Note holder	\$300	Clothes brush	\$300
Shoehorn holder	\$2,000	Cypress wood bath chair	\$6,000
Shoehorn	\$1,500	Cypress wood bath tub	\$3,000
Luggage mat	\$800	Rinsing cup holder	\$ 600
Mosquito repellent	\$380	Gold leaf soap	\$120
Water glass	\$350	Flashlight	\$500
Hair dryer	\$1,200		